



Ostar International Trading Pty Ltd

ABN 51 100 098 584

116 Milperra Rd, Revesby NSW 2212

Ph (02) 9773 3788 - Fax (02) 9773 3866

Email ostarint@gmail.com

Web www.ostar.com.au

Warranty and Periods

Category	Warranty Period	Warranty Details
Accessories	5years	5 years replacement products or parts
Heated Towel Rail	5/1years	5 years replacement product and parts 1 year replacement product and parts & labor
Basket, Grab Bars & Towel shelves	1year	1 year replacement product and parts
Pop up & Plug Waste	1year	1 year replacement product and parts
Floor Grate	1year	1 year replacement product and parts
Basin	5/1 years	5 years replacement product and parts 1 year replacement product and parts & labor
Mirror	1 year	1 year replacement product
Shower Heads & Arm	7 /1years	7 years replacement products 1year replacement product and labor
Shower Rail	7/1years	7 years replacement product and parts 1 year replacement product and parts & labor
Shower Hose & Shower head	1 year	1 year replacement product
Toilet Suite	7/3/1years	7 years replacement product 3years internal cistern vales 1 year toilet seat replacement 1 year labor for faulty product
Mixer	7/1years	7 years cartridge replacement 1year replacement product and parts & labor
Sink	7/1years	7years replacement product and parts 1 year replacement product and parts & labor
Laundry Tub	7/1years	7 years replacement product and parts 1 year replacement product and parts & labor



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Vanity & Tall Boy	5/1years	5 years replacement product and parts 1 year replacement product and parts & labor
Vanity Top	5/1years	5 years replacement product 1 year replacement product and labor
Free Standing Bath Tub	7/1years	7 years replacement products 1year replacement product and labor
Build In Bath Tub	5/1years	5 years replacement products 1 year replacement product and labor
Tap ware	5/1years	5 years replacement product and parts 1 year replacement product and parts & labor
Shower screen	1 year	1 year replacement hinges plastic seal & bracket No Warranty on glass
Bath spout	7/1 years	7 years replacement products or parts 1 year replacement product and parts & labor
Shaving cabinet	5/ 1years	5 years replacement products or parts 1 year replacement mirror door

1. All goods must be fitted by qualified tradespersons as per manufacturer's instructions where available. Warranty will not cover defects caused by improper installation or misuse.
2. OSTAR will not be liable for any loss, damage, injury including loss of profits and consequential loss, arising from the condition, supply or use of the Goods, or out of OSTAR's breach of performance, whether or not caused by OSTAR's negligence.
3. The Customer will be taken to have waived any claim for faulty goods which it may have against OSTAR unless:
 - a. The Customer gives OSTAR written notice of the claim.
 - b. OSTAR is given a reasonable opportunity to investigate the claim.